

# Managed Voice Service

Construction and operation of integrated voice and data communication system

T-Systems



T-Systems Managed Voice Service offers the construction and operation of a complete integrated voice and data communication system.

The Managed Voice Service includes, in addition to all functions of conventional telephone systems, the introduction of an IP-based voice transmission (telephone) system with numerous comfort features. The system is fully based on and integrated into the data network between your company's center and sites so there is no need for an additional internal telephone network either at the center, or at the sites.

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## Who can benefit from the T-Systems Managed Voice Service?

- Those who want to update their conventional telephone system without making additional investment..
- Those who want to reduce the maintenance costs of their telephone system.
- Those who have high standard corporate applications and want to integrate them into their telephone system.

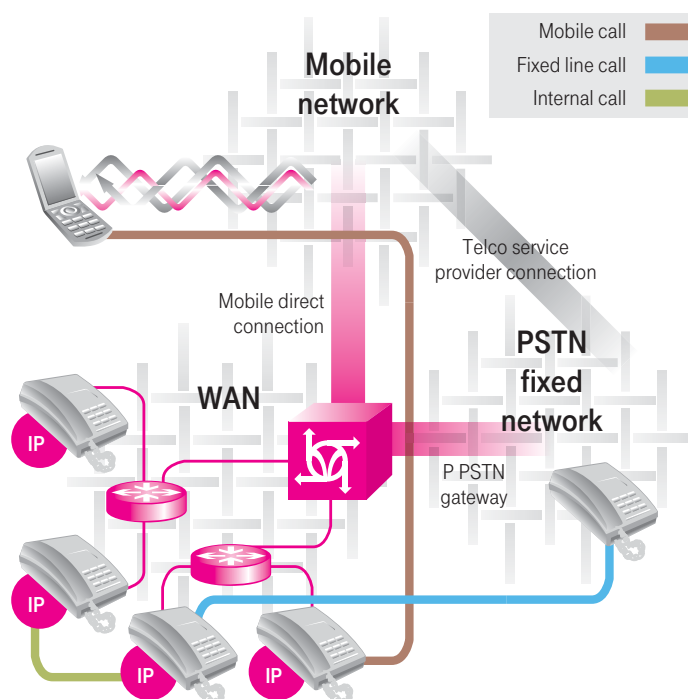
## Benefits gained with the use of the service

- Telecommunications costs decrease: with the use of IP-based voice transmission you can carry telephone calls between sites and to other destinations with attractive conditions.
  - It enables lower operating expenses and fast rate of return.
  - The trends of technology clearly show that traditional data and voice transmission is increasingly shifting to IP-based solutions. This technology supports both the already launched corporate applications and those emerging in the future (corporate management systems, CRM, B2B, e-commerce, intranet, extranet, etc.).
  - Continuous network monitoring and, when necessary, intervention.
  - Fault repair with guaranteed conditions.
  - You can focus on the core activity of your company since T-Systems performs the network management-related tasks.
  - T-Systems offers one-stop service, provides full centralized support to all data and voice communication matters.
- Full voice-data integration is implemented with this service. Dynamic use of the access link bandwidth can be achieved through integration. The technical solutions of the service guarantee the adequate quality of voice transmission even for access rates that are critically low in terms of voice. There is no need for construction of separate IT and voice network.
  - High performance: During the dimensioning of the IP backbone network Magyar Telekom always pays attention to avoiding the occurrence of congestion anywhere in the network under normal conditions and to ensuring compliance with requirements for the quality parameters of the given traffic class.
  - End-to-end management: since during the provision of the service Magyar Telekom can manage the partner's router and LAN end-to-end management of the connection can be ensured.
  - Flexibility: the Managed Voice Service is designed to fully satisfy the current needs of your company.

## Applications, examples of application

- Construction of Managed Voice Service instead of conventional telephone system, for an attractive price.
- Integration of existing telephone system and data transmission system in connection with IT and LAN reconstruction project.
- Integration of CRM, ERP and other IT applications with the Managed Voice Service.

## Functioning of the service



For customized flexible offers contact your account manager or call 1400.

[www.t-systems.hu](http://www.t-systems.hu)